



We believe many factors contribute to an individual's success on the job. Therefore, IBM Kenexa offers an expansive portfolio of assessments that assess innate traits, learned skills, and job/organizational fit for individuals, managers, and leaders. We offer solutions for both selection (pre-hire) and developmental (post-hire) needs. Our ready-to-use solutions are available for many different job levels and industries to predict a range of different business outcomes and solve unique business challenges.

Selectors

Administrative Selector	Hotel Manager Selector	Retail Associate Selector
Bank Teller Selector	Inbound Call Center Selector	Retail Manager Selector
Call Center Manager Selector	Manager Selector	Sales Associate Selector
Distribution Associate Selector	Nurse Selector	Sales Manager Selector
Healthcare Manager Selector	Outbound Call Center Selector	Service Associate Selector
Hospitality Associate Selector	Restaurant Manager Selector Assessment	

Performance Indicator Assessments

Customer Service Performance Indicator	Retention Performance Indicator*	Sales Performance Indicator*
Engagement Performance Indicator	Safety Performance Indicator*	Teamwork Performance Indicator

* Not available outside of the US

Fit Assessments

IBM Kenexa Job Fit Bank Teller	IBM Kenexa Job Fit Industrial Warehouse Worker	IBM Kenexa Job Fit Sales
IBM Kenexa Job Fit Call Center		
IBM Kenexa Job Fit Hospitality Associate	IBM Kenexa Job Fit Retail Associate	

Onboarding and Performance Assessments

Learning Styles Questionnaire	Motivation Questionnaire	Occupational Personality Inventory
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Computer Adaptive Ability Assessments

CAT Logical Reasoning Test	CAT Numerical Reasoning Test	CAT Verbal Reasoning Test
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Software Titles

ACCPAC Pro Series	French Canadian Microsoft PowerPoint 2013 - Power User	Microsoft PowerPoint 2016 - Power User
Adobe Acrobat 7.0 Standard	French Canadian Microsoft PowerPoint 2013 - Whole Test	Microsoft PowerPoint 2016 - Whole Test
Adobe Acrobat 8.0 Standard	French Canadian Microsoft Word 2007 - Normal User	Microsoft Project 2000
Adobe Acrobat 9.0 Standard	French Canadian Microsoft Word 2007 - Power User	Microsoft Project 2003
Adobe Acrobat X	French Canadian Microsoft Word 2007 - Whole Test	Microsoft Project 2007
Adobe Acrobat XI	French Canadian Microsoft Word 2010 - Normal User	Microsoft Project 2010 Professional
Adobe Flash CS3 Professional	French Canadian Microsoft Word 2010 - Power User	Microsoft Project 2013
Adobe Flash Professional CS5	French Canadian Microsoft Word 2010 - Whole Test	Microsoft Publisher 2002
Adobe Flex 3	French Canadian Microsoft Word 2010 - Normal User	Microsoft Publisher 2007
Adobe Illustrator CS	French Canadian Microsoft Word 2010 - Power User	Microsoft Publisher 2010
Adobe Illustrator CS2	French Canadian Microsoft Word 2010 - Whole Test	Microsoft Publisher 2013
Adobe Illustrator CS3	French Canadian Microsoft Word 2013 - Normal User	Microsoft Windows 7
Adobe Illustrator CS5	French Canadian Microsoft Word 2013 - Power User	Microsoft Windows XP
Adobe Illustrator CS6	French Canadian Microsoft Word 2013 - Whole Test	Microsoft Word 2003 - Normal User
Adobe InDesign CS	Legal MacPac 2000	Microsoft Word 2003 - Power User
Adobe InDesign CS2	Lotus Notes 4.5 for Users	Microsoft Word 2003 - Whole Test
Adobe InDesign CS3	Lotus Notes 5.0 for Users	Microsoft Word 2007 - Normal User
Adobe InDesign CS4	Lotus Notes 6.5 for Users	Microsoft Word 2007 - Power User
Adobe InDesign CS5	Lotus Notes 8.5 for Users	Microsoft Word 2007 - Whole Test
Adobe InDesign CS6	Macintosh Basics OS 9	Microsoft Word 2010 - Normal User
Adobe PageMaker 7	Medisoft	Microsoft Word 2010 - Power User
Adobe Photoshop CS	Microsoft Access 2007	Microsoft Word 2010 - Whole Test
Adobe Photoshop CS2	Microsoft Access 2010	Microsoft Word 2013 - Normal User
Adobe Photoshop CS3	Microsoft Access 2013	Microsoft Word 2013 - Power User
Adobe Photoshop CS4	Microsoft Excel 2003 - Normal User	Microsoft Word 2013 - Whole Test
Adobe Photoshop CS5	Microsoft Excel 2003 - Power User	Microsoft Word 2016 - Normal User
Adobe Photoshop CS6	Microsoft Excel 2003 - Whole Test	Microsoft Word 2016 - Power User
Corel WordPerfect X6	Microsoft Excel 2007 - Normal User	Microsoft Word 2016 - Whole Test
Desktop Publishing Theory Skills	Microsoft Excel 2007 - Power User	Peachtree 2007
FileMaker Pro 6	Microsoft Excel 2007 - Whole Test	QuarkXPress 5 Advanced
French Canadian Microsoft Access 2007	Microsoft Excel 2010 - Normal User	QuarkXPress 5 Basics
French Canadian Microsoft Access 2010	Microsoft Excel 2010 - Power User	QuarkXPress 6
French Canadian Microsoft Access 2013	Microsoft Excel 2010 - Whole Test	QuarkXPress 9
French Canadian Microsoft Excel 2007 - Normal User	Microsoft Excel 2013 - Normal User	QuickBooks Pro 2006
French Canadian Microsoft Excel 2007 - Power User	Microsoft Excel 2013 - Power User	QuickBooks Pro 2007
French Canadian Microsoft Excel 2007 - Whole Test	Microsoft Excel 2013 - Whole Test	QuickBooks Pro 2008
French Canadian Microsoft Excel 2010 - Normal User	Microsoft Excel 2016 - Normal User	QuickBooks Pro 2009
French Canadian Microsoft Excel 2010 - Power User	Microsoft Excel 2016 - Power User	QuickBooks Pro 2010
French Canadian Microsoft Excel 2010 - Whole Test	Microsoft Excel 2016 - Whole Test	QuickBooks Pro 2011
French Canadian Microsoft Excel 2013 - Normal User	Microsoft FrontPage 2003	QuickBooks Pro 2012
French Canadian Microsoft Excel 2013 - Power User	Microsoft Internet Explorer 10.0	QuickBooks Pro 2013
French Canadian Microsoft Excel 2013 - Whole Test	Microsoft Outlook 2007	QuickBooks Pro 2013 v2
French Canadian Microsoft Excel 2016 - Normal User	Microsoft Outlook 2010	QuickBooks Pro 2015
French Canadian Microsoft Excel 2016 - Power User	Microsoft Outlook 2013	Quicken 2012
French Canadian Microsoft Excel 2016 - Whole Test	Microsoft Outlook 2016	Quicken 2013
Microsoft FrontPage 2003	Microsoft PowerPoint 2007 - Normal User	Sage Peachtree Pro 2012
Microsoft Internet Explorer 10.0	Microsoft PowerPoint 2007 - Power User	Sage Simply Accounting Pro 2012
Microsoft Outlook 2007	Microsoft PowerPoint 2007 - Whole Test	Simply Accounting 2006
Microsoft Outlook 2010	Microsoft PowerPoint 2010 - Normal User	Simply Accounting 2010
Microsoft Outlook 2013	Microsoft PowerPoint 2010 - Power User	Summation iBlaze 3.0
Microsoft Outlook 2016	Microsoft PowerPoint 2010 - Whole Test	U.K. Microsoft Access 2010
Microsoft PowerPoint 2007 - Normal User	Microsoft PowerPoint 2013 - Normal User	U.K. Microsoft Access 2013
Microsoft PowerPoint 2007 - Power User	Microsoft PowerPoint 2013 - Power User	U.K. Microsoft Excel 2010 - Normal User
Microsoft PowerPoint 2007 - Whole Test	Microsoft PowerPoint 2013 - Whole Test	U.K. Microsoft Excel 2010 - Power User
Microsoft PowerPoint 2010 - Normal User	Microsoft PowerPoint 2016 - Normal User	U.K. Microsoft Excel 2010 - Whole Test
Microsoft PowerPoint 2010 - Power User		U.K. Microsoft Excel 2013 - Normal User
Microsoft PowerPoint 2010 - Whole Test		U.K. Microsoft Excel 2013 - Power User
Microsoft PowerPoint 2013 - Normal User		U.K. Microsoft Excel 2013 - Whole Test
Microsoft PowerPoint 2013 - Power User		U.K. Microsoft PowerPoint 2010 - Normal User
Microsoft PowerPoint 2013 - Whole Test		U.K. Microsoft PowerPoint 2010 - Power User
Microsoft PowerPoint 2016 - Normal User		





U.K. Microsoft PowerPoint 2010 - Whole Test
U.K. Microsoft PowerPoint 2013 - Normal User
U.K. Microsoft PowerPoint 2013 - Power User
U.K. Microsoft PowerPoint 2013 - Whole Test

U.K. Microsoft Word 2010 - Normal User
U.K. Microsoft Word 2010 - Power User
U.K. Microsoft Word 2010 - Whole Test
U.K. Microsoft Word 2013 - Normal User

U.K. Microsoft Word 2013 - Power User
U.K. Microsoft Word 2013 - Whole Test

Clerical/Professional Titles

Advanced Spelling	Canadian Typing - General [5 Minutes Onscreen]	French Canadian Typing - General 2 [5 Minutes
Algebra	Canadian Typing - General 2 [5 Minutes Hardcopy]	Hardcopy]
Analytical Skills	Canadian Typing - General 2 [5 Minutes Onscreen]	French Canadian Typing - General 2 [5 Minutes
AUS-NZ Advanced Spelling	Canadian Typing - General 3 [5 Minutes Hardcopy]	Onscreen]
AUS-NZ Analytical Skills	Canadian Typing - General 3 [5 Minutes Onscreen]	French Canadian Typing - General 3 [5 Minutes
AUS-NZ Basic Computer Terminology	Canadian Typing - General 4 [5 Minutes Hardcopy]	Hardcopy]
AUS-NZ Basic Office Skills	Canadian Typing - General 4 [5 Minutes Onscreen]	French Canadian Typing - General 3 [5 Minutes
AUS-NZ Basic Office Skills [No Math]	Cash Handling	Onscreen]
AUS-NZ Basic Office Skills [No Verbal]	Clerical Proofreading	French Canadian Typing - General 4 [5 Minutes
AUS-NZ Basic Reading Comprehension	Coding	Hardcopy]
AUS-NZ Basic Spelling	Comparison Skills	French Canadian Typing - General 4 [5 Minutes
AUS-NZ Clerical Proofreading	Computer Literacy - Advanced	Onscreen]
AUS-NZ Computer Literacy	Computer Literacy - Basic	French Canadian Writing Sample - Customer
AUS-NZ Data Entry 10 Key [Onscreen]	Corrective Proofreading - Independent Films	Service
AUS-NZ Data Entry 10 Key Quick Test [Onscreen]	Corrective Proofreading - Reply Letter	French Canadian Writing Sample - Email
AUS-NZ Data Entry Alpha Numeric [Onscreen]	Corrective Proofreading - Restaurant Review	French Canadian Writing Sample - Thank You
AUS-NZ English as a Second Language	Customer Service Mindset Survey	Letter
AUS-NZ Internet Basics	Data Entry 10 Key [Hardcopy]	French Typing - General [1 Minute Hardcopy]
AUS-NZ Numeric Filing	Data Entry 10 Key [Onscreen]	French Typing - General [1 Minute Onscreen]
AUS-NZ Office Grammar and Spelling	Data Entry 10 Key Quick Test [Hardcopy]	French-English Bilingual
AUS-NZ Office Maths Skills	Data Entry 10 Key Quick Test [Onscreen]	French-English Bilingual (Intermediate)
AUS-NZ Shorthand	Data Entry 10 Key with Decimals [Hardcopy]	German Basic Office Skills
AUS-NZ Typing - Medical [1 Minute Hardcopy]	Data Entry 10 Key with Decimals [Onscreen]	German Basic Office Skills [No Math]
AUS-NZ Typing - Medical [1 Minute Onscreen]	Data Entry Alpha Numeric [Hardcopy]	German Basic Office Skills [No Verbal]
AUS-NZ Typing - Medical [3 Minutes Hardcopy]	Data Entry Alpha Numeric [Onscreen]	German Data Entry 10 Key [Hardcopy]
AUS-NZ Typing - Medical [3 Minutes Onscreen]	Data Entry Check Number Database [Hardcopy]	German Data Entry 10 Key [Onscreen]
AUS-NZ Typing - Medical [5 Minutes Hardcopy]	Data Entry Check Number Database [Onscreen]	German Data Entry Alpha Numeric [Hardcopy]
AUS-NZ Typing - Medical [5 Minutes Onscreen]	Data Entry Inventory Database [Hardcopy]	German Data Entry Alpha Numeric [Onscreen]
AUS-NZ Vocabulary	Data Entry Inventory Database [Onscreen]	German Typing - General [1 Minute Hardcopy]
AUS-NZ Vocabulary - Homophone Usage	Email Etiquette	German Typing - General [1 Minute Onscreen]
Basic English - Images	English as a Second Language	German Typing - General [3 Minutes Hardcopy]
Basic Numeric Conversion	Filing by Name	German Typing - General [3 Minutes Onscreen]
Basic Office Skills	Following Verbal Instructions [audio]	German-English Bilingual
Basic Office Skills [No Math]	Following Written Instructions	Haitian Creole-English Bilingual
Basic Office Skills [No Verbal]	French Canadian Advanced Spelling	Healthcare Benefits Knowledge
Basic Reading Comprehension	French Canadian Analytical Skills	Human Resources Basics
Basic Spelling	French Canadian Basic Office Skills	Human Resources Benefits Knowledge
Bookkeeping	French Canadian Basic Office Skills [No Math]	Internet Basics
Business Etiquette	French Canadian Basic Office Skills [No Verbal]	Internet Research Skills
Business Systems Analyst	French Canadian Basic Reading Comprehension	Interviewing and Hiring Concepts
Business Writing	French Canadian Basic Spelling	Italian Typing - General [1 Minute Hardcopy]
Canadian Advanced Spelling	French Canadian Cash Handling	Italian Typing - General [1 Minute Onscreen]
Canadian Basic Spelling	French Canadian Cash Handling [No Pennies]	Italian-English Bilingual
Canadian Cash Handling	French Canadian Coding	Listening Skills [audio]
Canadian Cash Handling [No Pennies]	French Canadian Data Entry 10 Key [Onscreen]	Logical Reasoning - Classifying
Canadian Data Entry Alpha Numeric [Hardcopy -	French Canadian Data Entry Alpha Numeric	Logical Reasoning - Decision Making
No French Characters]	[Onscreen]	Logical Reasoning - Drawing Conclusions
Canadian Data Entry Alpha Numeric [Hardcopy]	French Canadian Data Entry Check Number	Mailroom Management Skills
Canadian Data Entry Alpha Numeric [Onscreen -	Database [Onscreen]	Marketing Fundamentals
No French Characters]	French Canadian Office Grammar and Spelling	Matching - Addresses
Canadian Data Entry Alpha Numeric [Onscreen]	French Canadian Typing - General [5 Minutes	Matching - Images
Canadian Human Resources Basics	Hardcopy]	Matching - Passage
Canadian Office Grammar and Spelling	French Canadian Typing - General [5 Minutes	Math Word Problems
Canadian Typing - General [5 Minutes Hardcopy]	Onscreen]	Numeric Filing





Numeric Proofreading
Office Abbreviations
Office Filing Skills
Office Grammar and Spelling

Office Management Skills
Office Math Skills
Office Reasoning Sample - People Management
Office Reasoning Sample - Problem Solving

Office Reasoning Sample - Project Event Planning
Office Reasoning Sample - Project Time Management

Clerical/Professional Titles (continued)

Office Telephone Etiquette
PeopleSoft HRMS
Portuguese Basic Office Skills
Portuguese Basic Office Skills [No Math]
Portuguese Basic Office Skills [No Verbal]
Portuguese Basic Reading Comprehension
Portuguese Data Entry 10 Key [Hardcopy]
Portuguese Data Entry 10 Key [Onscreen]
Portuguese Data Entry 10 Key Quick Test [Hardcopy]
Portuguese Data Entry 10 Key Quick Test [Onscreen]
Portuguese Data Entry Alpha Numeric [Hardcopy]
Portuguese Data Entry Alpha Numeric [Onscreen]
Portuguese Office Grammar and Spelling
Portuguese Typing - General [1 Minute Hardcopy]
Portuguese Typing - General [1 Minute Onscreen]
Portuguese Typing - General [3 Minutes Hardcopy]
Portuguese Typing - General [3 Minutes Onscreen]
Portuguese Typing - General [5 Minutes Hardcopy]
Portuguese Typing - General [5 Minutes Onscreen]
Portuguese Writing Sample - Customer Service
Portuguese Writing Sample - Email
Portuguese Writing Sample - Thank You Letter
Portuguese-English Bilingual
Project Management for IT Professionals
Project Management Fundamentals
Proofreader Marks
Punctuation
Reading Comprehension
Recruiting Fundamentals
Sales Concepts
SAS 9 - Data Analyst
Shorthand
Software Quality Assurance
Software Testing
South African Data Entry Alpha Numeric [Onscreen]
South African Human Resources Basics
Spanish Analytical Skills
Spanish Basic Office Skills
Spanish Basic Office Skills [No Math]
Spanish Basic Office Skills [No Verbal]
Spanish Basic Reading Comprehension
Spanish Matching - Images
Spanish Office Grammar and Spelling
Spanish Typing - General [1 Minute Hardcopy]
Spanish Typing - General [1 Minute Onscreen]
Spanish Typing - General [3 Minutes Hardcopy]

Spanish Typing - General [3 Minutes Onscreen]
Spanish Typing - General [5 Minutes Hardcopy]
Spanish Typing - General [5 Minutes Onscreen]
Spanish Writing Sample - Customer Service
Spanish Writing Sample - Email
Spanish-English Bilingual
Technical Terminology
Translation Sample - English to French
Translation Sample - English to Italian
Translation Sample - English to Portuguese
Translation Sample - English to Spanish
Translation Sample - French Canadian to English
Translation Sample - Italian to English
Translation Sample - Portuguese to English
Translation Sample - Spanish to English
Typing - General [1 Minute Hardcopy]
Typing - General [1 Minute Onscreen]
Typing - General [3 Minutes Hardcopy]
Typing - General [3 Minutes Onscreen]
Typing - General [5 Minutes Hardcopy]
Typing - General [5 Minutes Onscreen]
U.K. Advanced Spelling
U.K. Analytical Skills
U.K. Basic Computer Terminology
U.K. Basic Office Skills
U.K. Basic Office Skills [No Math]
U.K. Basic Office Skills [No Verbal]
U.K. Basic Reading Comprehension
U.K. Basic Spelling
U.K. Bookkeeping
U.K. Business Writing
U.K. Clerical Proofreading
U.K. Coding
U.K. Computer Literacy
U.K. Data Entry 10 Key [Hardcopy]
U.K. Data Entry 10 Key [Onscreen]
U.K. Data Entry 10 Key Quick Test [Hardcopy]
U.K. Data Entry 10 Key Quick Test [Onscreen]
U.K. Data Entry 10 Key With Decimals [Hardcopy]
U.K. Data Entry 10 Key With Decimals [Onscreen]
U.K. Data Entry Alpha Numeric [Hardcopy]
U.K. Data Entry Alpha Numeric [Onscreen]
U.K. English as a Second Language
U.K. Internet Basics
U.K. Matching - Images
U.K. Maths Word Problems
U.K. Numeric Filing
U.K. Numeric Proofreading
U.K. Office Grammar and Spelling

U.K. Office Maths Skills
U.K. Sales Concepts
U.K. Shorthand
U.K. Towns Spelling
U.K. Typing - General [1 Minute Hardcopy]
U.K. Typing - General [1 Minute Onscreen]
U.K. Typing - General [3 Minute Hardcopy]
U.K. Typing - General [3 Minute Onscreen]
U.K. Typing - General [5 Minutes Hardcopy]
U.K. Typing - General [5 Minutes Onscreen]
U.K. Typing - Legal [1 Minute Hardcopy]
U.K. Typing - Legal [1 Minute Onscreen]
U.K. Typing - Legal [3 Minutes Hardcopy]
U.K. Typing - Legal [3 Minutes Onscreen]
U.K. Typing - Legal [5 Minutes Hardcopy]
U.K. Typing - Legal [5 Minutes Onscreen]
U.K. Typing - Medical [1 Minute Hardcopy]
U.K. Typing - Medical [1 Minute Onscreen]
U.K. Typing - Medical [3 Minutes Hardcopy]
U.K. Typing - Medical [3 Minutes Onscreen]
U.K. Typing - Medical [5 Minutes Hardcopy]
U.K. Typing - Medical [5 Minutes Onscreen]
U.K. Vocabulary
U.K. Vocabulary - Homophone Usage
U.K. Writing Sample - Advertising/Marketing
U.K. Writing Sample - Collection Letter
U.K. Writing Sample - Customer Service
U.K. Writing Sample - Email
U.K. Writing Sample - Market Research
U.K. Writing Sample - Persuasive
U.K. Writing Sample - Sales Correspondence
U.K. Writing Sample - Technical Writing
U.K. Writing Sample - Thank You Letter
U.S. Cities Spelling
Vocabulary
Vocabulary - Homonym Usage
World Cities/Countries Spelling
Writing Sample - Advertising/Marketing
Writing Sample - Collection Letter
Writing Sample - Customer Service
Writing Sample - Email
Writing Sample - Market Research
Writing Sample - Persuasive
Writing Sample - Sales Correspondence
Writing Sample - Social Media (Blog)
Writing Sample - Technical Writing [List Form]
Writing Sample - Technical Writing [Paragraph Form]
Writing Sample - Thank You Letter





Call Center Titles

AUS-NZ Call Centre Customer Service Survey	Call Center Portuguese-English Bilingual [audio]	German Call Center Data Entry [audio]
AUS-NZ Call Centre Inbound Sales Skills	Call Center Retention [audio]	German Call Center Listening Skills [audio]
AUS-NZ Call Centre Outbound Sales Skills	Call Center Spanish-English Bilingual [audio]	Portuguese Call Center Data Entry [audio]
AUS-NZ Call Centre World Geography	Call Center Technical Support	Portuguese Call Center Listening Skills [audio]
Call Center 911 Operators	Call Center Technical Support [audio]	Spanish Call Center Customer Service Scenarios [audio]
Call Center Advanced Spelling [audio]	Call Center Telephone Etiquette	Spanish Call Center Customer Service Survey
Call Center Basic Spelling [audio]	Call Center U.S. Cities Spelling [audio]	Spanish Call Center Listening Skills [audio]
Call Center Consumer Collections	Call Center U.S. Geographical Locations	Spanish Call Center Telephone Etiquette
Call Center Customer Service Scenarios	Call Center U.S. State Abbreviations [audio]	U.K. Call Centre Customer Service Survey
Call Center Customer Service Scenarios [audio]	Call Center World Geography	U.K. Call Centre Data Entry [audio]
Call Center Customer Service Survey	Call Centre French Canadian-English Bilingual [audio]	U.K. Call Centre Inbound Sales Skills
Call Center Data Entry [audio]	Canadian Call Centre Data Entry [audio]	U.K. Call Centre Maths
Call Center Environment [audio]	French Canadian Call Centre Customer Service Survey	U.K. Call Centre Outbound Sales Skills
Call Center German-English Bilingual [audio]	French Canadian Call Centre Data Entry [audio]	U.K. Call Centre Telephone Etiquette
Call Center Inbound Sales Skills	French Canadian Call Centre Listening Skills [audio]	U.K. Call Centre Towns Spelling [audio]
Call Center Italian-English Bilingual [audio]	French Canadian Call Centre Telephone Etiquette	U.K. Call Centre World Geography
Call Center Listening Skills [audio]		
Call Center Math		
Call Center Outbound Sales Skills		

Financial Titles

Accounting Terminology - Advanced	Corporate Tax Accounting	NZ Bookkeeping
Accounting Terminology - Basic	Cost Accounting	NZ MYOB Accounting Plus
Accounts Payable	Credit Analyst	NZ Payroll
Accounts Receivable	Credit Management	NZ Payroll Clerk
ADP - Payroll	Financial Analysis	NZ Payroll Management
Advanced Accounting	Financial Management	NZ Taxation Advanced
Auditing	Financial Math	NZ Taxation Basic-Intermediate
AUS Bookkeeping	Financial Spelling	Partnership Tax Accounting
AUS-NZ Accounts Payable	Fixed Assets	Payroll
AUS-NZ Accounts Receivable	French Canadian Accounts Payable	Payroll Clerk
AUS-NZ Advanced Accounting	French Canadian Accounts Receivable	Payroll Management
AUS-NZ General Accounting	French Canadian Advanced Accounting	PeopleSoft Financials
AUS-NZ MYOB Accounting Plus	French Canadian Bookkeeping - Professional	Property Insurance
AUS-NZ SAP for Users	French Canadian General Accounting	Property Management
Bank Teller Skills	French Canadian Payroll	Purchasing Fundamentals
Basic Bank Teller Skills	General Accounting	Reconciliation
Bookkeeping - Professional	General Ledger Knowledge	Sage Line 50
Budget Aide Skills	Great Plains	Sage Line 50 v12
Budget Officer Skills	Individual Income Tax	Sage MAS 90/200
Business Income Tax	International Financial Reporting Standards	SAP for Users
BusinessObjects 5 - Client	Investment Management: US Equities and Equities Products	South African Payroll
Canadian Accounts Payable	JD Edwards	Title Insurance Knowledge
Canadian Accounts Receivable	Loan Officer Skills	U.K. Accounts Payable
Canadian Advanced Accounting	Loan Processing	U.K. Accounts Receivable
Canadian Bookkeeping - Professional	Loan Underwriting Knowledge	U.K. Advanced Accounting
Canadian General Accounting	MAS 90 - Bookkeeping	U.K. Financial Analysis
Canadian Payroll	MYOB Accounting Plus	U.K. Financial Maths
Casualty Insurance - Automobile	NZ Accounts Payable	U.K. General Accounting
Commercial Banking Knowledge	NZ Accounts Receivable	U.K. Payroll
Commercial Collections	NZ Advanced Accounting	U.K. Payroll Management
Commercial Insurance Knowledge		U.K. SAP for Users





Healthcare Titles

Age Appropriate Testing	Medical Receptionists	Medical Terminology - Root Words
AUS-NZ Medical Spelling	Medical Records Coding [CPT]	Nurse Practitioner
AUS-NZ Medical Terminology - General	Medical Records Coding [ICD-10]	Nursing - Critical Care
Bloodborne Pathogens - Infection Control	Medical Records Coding [ICD-9]	Nursing - ER
Canadian Medical Spelling	Medical Records Legal Issues	Nursing - OR
Cultural Diversity	Medical Spelling	Nursing Assistant
Dental Assistant	Medical Terminal Digit Filing	Occupational Therapy
Dental Hygienist	Medical Terminology - Abbreviations	OSHA
Dosage Calculation	Medical Terminology - Cardiovascular System	Pharmaceutical Terminology
French Canadian Medical Spelling	Medical Terminology - Dental	Phlebotomy
French Canadian Medical Terminology - General	Medical Terminology - ER	Physical Therapy
General Pharmaceutical Knowledge	Medical Terminology - Gastrointestinal	Physician Assistant
HBV - Infection Control/Vaccination	Medical Terminology - General	Radiologic Technologist
Healthcare Industry Terminology	Medical Terminology - Integumentary System	Registered Nurse (RN)
HIPAA - Clinical Staff	Medical Terminology - Musculoskeletal	Respiratory Therapy
HIPAA Administration	Medical Terminology - Nervous System	Spanish Medical Terminology - General
Joint Commission	Medical Terminology - Oncology	Spanish OSHA
LPN/LVN	Medical Terminology - Ophthalmology	Surgical Technology
Medical Assistant - Advanced	Medical Terminology - Pediatrics	Typing - Medical [1 Minute Hardcopy]
Medical Assistant - Basic	Medical Terminology - Pharmacology	Typing - Medical [1 Minute Onscreen]
Medical Billing (CMS-1500)	Medical Terminology - Prefixes/Suffixes/Combining Forms	Typing - Medical [3 Minutes Hardcopy]
Medical Billing (UB-04)	Medical Terminology - Psychiatry	Typing - Medical [3 Minutes Onscreen]
Medical Billing Knowledge	Medical Terminology - Radiology	Typing - Medical [5 Minutes Hardcopy]
Medical Claims Processing	Medical Terminology - Reproduction	Typing - Medical [5 Minutes Onscreen]
Medical Collections	Medical Terminology - Respiratory	U.K. Medical Spelling
Medical Office Personnel Skills		U.K. Medical Terminology – General

Industrial Titles

Arithmetic	Electrical Engineering: Electronics and Communications	Matching - Alphanumeric List
Assembly and Matching	Electrical Engineering: Power and Control	Matching - Digit Numeric
AUS-NZ Basic Arithmetic	Electricians	Matching - Digit Numeric List
AUS-NZ Basic Industrial Skills	Electronic Schematics	Matching - Industrial Images
AUS-NZ Entry Level Industrial Skills	English Ruler Reading	Matching - Numeric
AutoCAD 2004	Entry Level Industrial Skills	Matching - Numeric List
AutoCAD 2006	Finish Carpentry	Math and Reasoning Skills
AutoCAD 2007	Flooring Skills	Mechanical Engineering: Machine and Tool Design
AutoCAD 2009	Food Production	Mechanical Engineering: Thermodynamics
fAutoCAD 2010	Forklift Operation	Fundamentals
AutoCAD 2013	French Canadian Assembly and Matching	Mechanical Reasoning
Basic Arithmetic	French Canadian Basic Industrial Math	Metalworking Skills
Basic CNC	French Canadian Basic Industrial Skills	Metric Ruler Reading
Basic Electronics	French Canadian General Maintenance	Micrometers and Calipers
Basic Industrial Math	French Canadian Pick/Pack	Microstation V8i
Basic Industrial Skills	French Canadian Spatial Reasoning	Milling Machine
Basic Injection Molding Skills	French Canadian Workplace Hazardous Materials Information System (WHMIS)	Pick/Pack
Basic Reading Comprehension - Light Industrial	General Maintenance	Plastic Fabrication Skills
Basic Ruler Reading	Hazardous Material Handling	PLC Programming
Basic Warehouse Knowledge	Home Inspection Skills	Plumbing Quality
Basic Wireless Communication	HVAC	Press Brake Operation
Blueprint Basics	HVAC	Print Reading - Construction
Blueprint Reading	Lathe Operator	Print Reading - Electrical
Canadian Pick/Pack	Manufacturing Basics	Print Reading - Manufacturing
Class [A] Automotive Mechanics	Map Reading Skills	Product Packaging Skills
Class [B] Automotive Mechanics	Masonry	Quality Assurance Inspection
Class [C] Automotive Mechanics	Matching - Alphanumeric	Resistor Color Code
Color Identification		Revit Architecture 2013
Counting		Rough Carpentry





Industrial Titles (continued)

Safety in the Workplace	Spanish Entry Level Industrial Skills	U.K. Basic Arithmetic
Shipping and Receiving Clerk Skills	Spanish Finish Carpentry	U.K. Basic Industrial Skills
Shop Math	Spanish Forklift Operation	U.K. Entry Level Industrial Skills
Soldering	Spanish General Maintenance	U.K. Matching - Alphanumeric
SolidWorks 2006	Spanish Matching - Industrial Images	U.K. Matching - Digit Numeric
SolidWorks 2012	Spanish Math and Reasoning Skills	U.K. Matching - Numeric
Solidworks 2013	Spanish Mechanical Reasoning	Unit Conversion
Spanish Arithmetic	Spanish Pick/Pack	Warehouse Safety and Inventory Management
Spanish Assembly and Matching	Spanish Rough Carpentry	Weights and Measures [Standard and Metric]
Spanish Basic Arithmetic	Spanish Safety in the Workplace	Welding
Spanish Basic Industrial Math	Spanish Shipping and Receiving Clerk Skills	Wholesale Distribution Knowledge
Spanish Basic Industrial Skills	Spanish Spatial Reasoning	Woodworking
Spanish Basic Warehouse Knowledge	Spatial Reasoning	Workplace Hazardous Materials Information System (WHMIS)
Spanish Blueprint Basics	Tools and Fasteners	
Spanish Counting	U.K. Arithmetic	

Legal Titles

AUS-NZ Legal Assistant	French Canadian Legal Spelling	Typing - Legal [1 Minute Onscreen]
AUS-NZ Legal Spelling	French Canadian Legal Vocabulary	Typing - Legal [3 Minutes Hardcopy]
AUS-NZ Legal Vocabulary	Legal Abbreviations	Typing - Legal [3 Minutes Onscreen]
Basic Litigation Knowledge	Legal Assistant	Typing - Legal [5 Minutes Hardcopy]
Canadian Legal Assistant	Legal Filing Skills	Typing - Legal [5 Minutes Onscreen]
Canadian Legal Spelling	Legal Spelling	U.K. Basic Litigation Knowledge
Canadian Legal Vocabulary	Legal Staff Skills	U.K. Legal Spelling
Canadian Paralegal Skills	Legal Vocabulary	U.K. Legal Spelling Short
Concordance	Paralegal Skills	U.K. Legal Staff Skills
Concordance 10	Patent Prosecution	U.K. Legal Vocabulary
Court Reporting	Sexual Harassment	U.K. Paralegal Skills
EEOC Compliance	Typing - Legal [1 Minute Hardcopy]	

Technical Titles

.NET Framework 2.0	Adobe ColdFusion 8	C++ Programming
.NET Framework 3.0	Adobe ColdFusion 9	Cascading Style Sheets
.NET Framework 4.0	Adobe Dreamweaver CS5	Cascading Style Sheets 2.1
.NET Framework 4.5	Adobe Dreamweaver CS6	Cascading Style Sheets 3.1
.NET Programming - ASP 2.0	Agile Software Development	Cascading Style Sheets 4.0
.NET Programming - ASP 3.5	AION Programming	CGI Concepts
.NET Programming - ASP 4.0	AJAX	CICS/COBOL
.NET Programming - ASP 4.5	AngularJS 1.4	Cisco Networking
.NET Programming - ASP 5.0	ANSI SQL	Cisco Router
.NET Programming - C# 2.0	Apache Web Server	Citrix for Client Server Applications
.NET Programming - C# 3.0	AS/400 Operations	Citrix MetaFrame
.NET Programming - C# 4.0	Assembler	Citrix WinFrame
.NET Programming - C# 5.0	Assembler for IBM Mainframe	Clipper
.NET Programming - MVC Framework (ASP 5)	AUS-NZ Lotus Notes 5.0 for Developers	Cloud Computing Core Concepts
ABAP/4 for SAP	AUS-NZ Lotus Notes 5.0 for Users	COBOL
ActionScript 3.0	BizTalk Server 2006	COBOL 400
Active Directory Domain Services	BizTalk Server 2010	COBOL II
Active Server Pages	Borland C++ Builder	Code Sample - ASP - File Operations
Adabas DBA	BroadVision	Code Sample - ASP.NET - Date/Time Operations
Adabas Natural	BusinessObjects 5 - Designer	Code Sample - C Sharp - Date/Time Operations
Adabas Programming	BusinessObjects XI Release 2	
Adobe ColdFusion 10	C Programming	





Technical Titles (continued)

Code Sample - C Sharp - File Operations	Java EE 6	Microsoft Systems Management Server 2.0 [SMS]
Code Sample - Java - Date/Time Operations	Java EE 7	Microsoft Transaction Server
Code Sample - Java - File Operations	Java Entry Level	Microsoft Visio 2002
Code Sample - JavaScript - Date/Time Operations	Java Hibernate 3.3	Microsoft Visio 2003
Code Sample - JavaScript - File Operations	Java Hibernate 4.3	Microsoft Visio 2007
Code Sample - VB Script - Date/Time Operations	Java SE 6	Microsoft Visio 2010
Code Sample - VB.NET - Date/Time Operations	Java SE 7	Microsoft Visio 2013
Code Sample - Visual Basic - Date/Time Operations	Java SE 7 Swing	Microsoft Visual Studio 2010
Code Sample - Visual Basic - File Operations	Java SE 8	Microsoft Visual Studio 2015
Cold Fusion 4	Java Server Pages	Microsoft Windows 2000 Data Center Administration
Cold Fusion MX 6.1	Java Servlets	Microsoft Windows 2000 Professional Installation
Cold Fusion Scripting and Development	Java Servlets 3.0	Microsoft Windows 2000 Server Administration
ColdFusion MX 7	Java Swing	Microsoft Windows 2000 Server Installation
COM/DCOM Development in Delphi	JavaScript	Microsoft Windows 2000 Server Installation Procedures
COM/DCOM Development in Visual Basic	JavaServer Faces (JSF) 2.0	Microsoft Windows 2000 Technical Skills
Computer Technician Skills	JCL	Microsoft Windows 2003 Server Administration
COOL: Gen	jQuery 1.7	Microsoft Windows 2003 Server Installation Procedures
CORBA	LAN Concepts	Microsoft Windows 2008 Server Administration
Core Java	Linux Administration	Microsoft Windows 2012 Server Administration
Crystal Reports 11.0	Loadrunner 11	Microsoft Windows 7 Technical Skills
Crystal Reports 14.1	LoadRunner 9	Microsoft Windows 8 Technical Skills
Crystal Reports 7.0	Logical Reasoning - Deduction	Microsoft Windows NT 4.0 Server Administration
Crystal Reports 8.0	Logical Reasoning - Mathematical	Microsoft Windows NT 4.0 Server Installation
Crystal Reports 8.5 for Developers	Lotus Domino 6 for Developers	Microsoft Windows NT 4.0 Workstation Installation
Data Architecture	Lotus Notes 4.0 for Developers	Microsoft Windows Vista Technical Skills
Data Mining Concepts	Lotus Notes 4.5 for Developers	Microsoft Windows XP Technical Skills
Data Modeling Concepts	Lotus Notes 5.0 for Developers	MVS
Data Warehousing Concepts	Lotus Notes Administration	MySQL
DB2 5.x DBA	Macintosh Technician OS 9	MySQL 5.7
DB2 Developer	Macintosh Technician OS X	Netscape Webserver
DB2 v.8 Mainframe DBA	Macromedia Director MX 2004	Network Administration
DB2 v.8 UDB DBA	Macromedia Flash 5	Network Security
Delphi 3	Macromedia Flash MX 2004	Network Virtualization
Delphi 5	Macromedia Flash Professional 8	Network-Attached Storage (NAS)
DHTML	Microsoft Access 2000 for Developers	Novell Directory Services
DreamWeaver	Microsoft Access 2002 for Developers	Novell NetWare 3.12
Dreamweaver 8	Microsoft Access 2003 for Developers	Novell NetWare 4.x
E Commerce Concepts: Deployment	Microsoft Access 2007 for Developers	Novell NetWare 5.x
EDI (Electronic Data Interchange)	Microsoft Access 2013 for Developers	Object Oriented Programming [OOP]
Enterprise JavaBeans [EJB]	Microsoft Dynamics GP 10	Object PAL 5.0
Enterprise JavaBeans [EJB3]	Microsoft Exchange Server 2000 Administration	Objective-C 2.0
Ethernet Networking	Microsoft Exchange Server 2003 Administration	OLAP Concepts
FORTRAN 77/90	Microsoft Exchange Server 2007 Administration	Oracle 10g DBA
GroupWise 5.x	Microsoft Exchange Server 2010 Administration	Oracle 10g for Developers
Gupta Centura	Microsoft Exchange Server 2013 Administration	Oracle 11g Release 2 DBA
HTML 2.0/3.0	Microsoft Exchange Server 5.5	Oracle 11g Release 2 for Developers
HTML 4.0	Microsoft Internet Information Server [IIS] 4.0	Oracle 11i DBA
HTML 5.0	Microsoft Internet Information Services [IIS] 7.0	Oracle 12c DBA
HTML Webmaster	Microsoft Office 2003 Help Desk	Oracle 12c for Developers
IBM AIX 5.1 Administrator	Microsoft Office 2007 Help Desk	Oracle 7.3 DBA
IBM DB2 10.5	Microsoft Office 2010 Help Desk	Oracle 7.3 Developer
IMS	Microsoft Office 2013 Help Desk	Oracle 8 DBA
iNet+	Microsoft Office SharePoint Server 2007	Oracle 8 Developer
Informatica	Microsoft Office XP Help Desk	Oracle 8.i
Informatica Cloud	Microsoft SharePoint 2010 for Developers	Oracle 9i DBA
Informix	Microsoft SharePoint 2013 for Administrators	
Internet Security	Microsoft SharePoint Server 2010 for Administrators	
J2EE	Microsoft Site Server 3.0	
J2SE		





Technical Titles (continued)

Oracle 9i for Developers	SQL Server 2008 DBA	Web Commerce Security
Oracle Applications DBA	SQL Server 2008 for Developers	WebLogic Portal 7.0
Oracle Designer 2000	SQL Server 2008 R2 Analysis Services	WebLogic Server 12c
Oracle Developer 2000	SQL Server 2008 Reporting Services	WebLogic Server 7.0
Oracle E-Business Suite R12 - Technical	SQL Server 2012 DBA	WebSphere 4.0
Oracle Essbase 11	SQL Server 2012 for Developers	WebSphere Application Server 7
Oracle Financials 11	SQL Server 2012 Integration Services	WebSphere MQ V5
Oracle Forms 10g	SQL Server 2012 Reporting Services	WinRunner 6.02
Paradox Application Language 4.0	SQL Server 2014 DBA	WinRunner 7.6
Pascal	SQL Server 2014 for Developers	Wireless Networking
PeopleCode 8.5	SQL Server 2014 Integration Services	XML
PeopleSoft 7 DBA	SQL Server 2014 Reporting Services	XWindow Systems
PeopleSoft 7 Developer	SQL Server 6.5	
PeopleSoft 8 DBA	SQL Server 6.5 Developer	
PeopleSoft 8 Developer	SQL Server 7.0 DBA	
Peoplesoft 9 DBA	SQL Server 7.0 Developer	
PeopleSoft 9 Developer	SQL Server Integration Services	
Perl 5	SQL Server Reporting Services	
Perl 6	Storage Area Network (SAN)	
PHP 4	Sybase 11	
PHP 5	Sybase 12	
PHP 5.3	Sybase DBA	
PL/SQL	Sybase Developer	
PowerBuilder 10	Technical Support - IT/Network	
PowerBuilder 12.6	Technical Support Processes	
PowerBuilder 4.0	Telecommunications	
PowerBuilder 5.0	TestDirector 8.0	
PowerBuilder 6.0	Transact SQL	
PowerBuilder 8.0	U.K. Logical Reasoning - Deduction	
Programming Concepts	U.K. Logical Reasoning - Mathematical	
Python 3.5	U.K. Lotus Notes 5.0 for Developers	
QuickTest Professional 9	U.K. Lotus Notes 5.0 for Users	
Rational Rose	UML	
Relational Database Design [RDBMS]	UNIX Administrator	
RPG III	UNIX Programming	
RPG IV [RPG ILE]	UNIX Shell Programming	
Ruby 1.8	UNIX Users	
Ruby 1.9	VBScript	
Ruby 2.3	Visual Basic 2012	
Ruby on Rails 3.0	Visual Basic 2010	
SAP Database	Visual Basic 4.0	
SAS 6 - IT Professional	Visual Basic 5.0	
SAS 8.2	Visual Basic 6.0	
SAS 9.3	Visual Basic 6.0 for Applications (VBA)	
Service-Oriented Architecture	Visual Basic 9.0	
Siebel 7	Visual C++ 2010	
Smalltalk	Visual C++ 4.0	
Solaris 10 Administrator	Visual C++ 6.0	
Spring Framework 2.5	Visual FoxPro 3.0	
Spring Framework 4.0	Visual FoxPro 6.0	
SPSS	Visual FoxPro 8.0	
SQA Robot	Visual Interdev 6.0	
SQL Entry Level	Visual J++ 1.1	
SQL for Client-Server Applications	Visual J++ 6.0	
SQL for Desktop Applications	VMware ESX 4.1	
SQL Server 2000 DBA	VMware ESXi 6.0	
SQL Server 2000 for Developers	VMware Workstation 11	
SQL Server 2005 DBA	VMware Workstation 7	
SQL Server 2005 for Developers	WAN Architecture	

